

Hanover Telecare's Key Objectives



Hanover Telecare's Key Objectives are:

- i) The provision of efficient, effective and economical support services, principally out of 'normal' working hours, to residents in properties managed by the Association, to back up development-based staff;
- ii) To provide a sense of security and re-assurance to residents in receipt of its services;
- iii) To deliver a range of support services to people in need, principally older people, in their own homes, whether or not managed by Hanover, such services to include personal security, links to health and welfare services and buildings security; and
- iv) To help work in partnership with a range of other agencies to help improve the quality of life and sustain the independence of vulnerable people, principally older people.